Thank you!

Thank you for taking the time to read these guidelines.

These specifications are for your supplying your master data for **CD/DVD**. Please refer to the CD label specifications for your label artwork.

These guidelines contain details of al the necessary standards and other information you need to ensure a trouble free processing of your data.

We hope you enjoy reading this document and if you have any questions please do not hesitate to contact your dedicated customer services contact.

Promese Netherlands bv.

Content

Chapter 1.   General

The following paragraphs will provide you with information of how your data should be presented in order to ensure that Promese can process your files.

Chapter 2.   CD/DVD data specifications

2.1   Data formats

Promese supports most existing CD and DVD data formats. Please note the following exceptions and/or concerns:

For CD

- "Packet Written" cd's are not supported;
- The maximum playtime allowed is 80 minutes. "Over burning" is not permitted and cannot be processed.

For DVD-5 (or for a DVD-10 side):

- Only single session DVD's are supported;
- The maximum amount of data on a DVD-5 is 2298496 sectors.

For DVD-9:

- Only single session DVD's are supported;
- The maximum amount of data on a DVD-9 is 2084960 sectors;
- Please ensure a correct position of the layer-break. The length of layer 1 has to be the same or shorter than layer 0 (this is irrelevant for PTP discs);
- When you use professional authoring-software the layer-break will be correctly positioned automatically;
- For DVD-9 video we advice you to supply us with DDP's because when burning a dual-layer the information about the correct position of the layer-break often gets lost.

"DPD on Disc":

Promese also accepts data supplied as "mastering-ready".

Please take the following into account when supplying your data "mastering-ready":
- Please clearly indicate on your disc that contains a DDP-data set.
  For example: DDP-I or DDP on disc;
- Only 1 DDP-set per disc is allowed;
- For a DVD-9 production 2 DDP-I discs (1 per layer) are needed.

2.2   Input media

Promese advices you to only use high quality recordables. Please make sure to send your master disc in protective packaging so that it arrives undamaged.

We would like to point out that when using recordabels the type of carrier determines the end-product.

For example: 100 MB of ROM-data on a DVD-r will be produced as a DVD-ROM.

Als u uw master terug wilt ontvangen na gebruikt door Promese geeft dit dan aan op uw orderbon. Masters worden maximaal 3 maanden bewaard en we adviseren u dan ook om een eigen backup van de master te maken.
Promese supports the following data carriers:

- CD-R, DVD-R, DVD+R, DVD-R DL, DVD+R DL.
- CD-replica, DVD-replica <u>without</u> copy protection;
- DLT-tape, only when readable on a DLT8000 drive and supplied with a DDP or CMF file set.

2.3 Copy management

Copy-management requires a master to be correctly prepared. Please contact the owner of the protection system for details regarding master-preparation.

The following protections-systems are currently supported:

CD-ROM   : ProtectDisc, Starforce
DVD-ROM   : ProtectDisc, Starforce
DVD-Video   : CSS / Ripguard.

Chapter 3   File transfer options

Please clearly indicate on your master for which production it is supplied and also indicate that it is a master disc for data.

You can supply us with your master as follows:

1. Physical master

Please send your physical master to the address as per Chapter 4. If you know the name of your designated customer services contact please send you master directly to your contact.

We advice you to send your master by means of a track & trace transport service. Please note that sending your master by post takes longer.

2. Data by FTP

Master data can also be supplied by FTP. If you do not have a FTP account please contact your Customer services contact to have a FTP-account set up.

Promese only accepts **image-files** with the following formats are accepted:

- DDP
- ISO (for CD-Rom and DVD)
- Cue/bin (voor Audio)

Promese prefers DDP image files.

Please supply a separate MD5 checksum for every file that is supplied by FTP. This enables fast evaluation of data-integrity.

Chapter 4   Contacts

We appreciate it if you would use our standards in your organization. Please do not hesitate to contact us in case you have any questions.

You can reach us during office hours from 08:30 to 17:00.

General telephone number

00 31 (+76) 5333 100

Address:

Promese Netherlands bv
To the attention of: "*customer services contact name*"
PO Box 3174, 4800 DD Breda
Zoete Inval 8, 4815 HK Breda
The Netherlands